

FACE COVERING REQUIREMENTS FOR AIR TRAVELERS

Currently, all air passengers are required to have a removable, non-medical mask or face covering to cover their mouth and nose while moving through the airport and on board the flight. Non-medical masks or face coverings should fit snugly but comfortably against the side of your face, be secured with ties or ear loops and cover your mouth and nose. It should be easy to put on and take off when necessary (e.g., identity verification check).

The following masks/face coverings are not acceptable and will not be permitted for use:

- mask/face covering with an exhalation valve or vent
- a non-medical mask/face covering made with mesh or lace fabric
- a neck gaiter
- a bandana
- a face shield

***Passengers who are not able to wear a face covering for medical reasons must provide a medical certificate certifying that they are unable to wear a mask or face covering due to medical reasons.**

When travelling by air, passengers over the age of 2, are required to cover their mouth and nose:

- at Canadian airport screening checkpoints;
- during the boarding process;
- at all times during flight;
- during the deplaning process;
- as directed by an airline employee or aerodrome security personnel;
- and when directed to do so by a public health order or public health official.

Passengers on all flights departing or arriving at Canadian airports will be required to demonstrate they have the necessary non-medical mask or face covering, otherwise they may be denied entry into the sterile area of the airport or denied boarding onto the aircraft.

Wearing a non-medical mask or face covering over the mouth and nose can help reduce the inadvertent spread of COVID-19 through respiratory droplets spread by asymptomatic people. Passengers can meet these requirements by following the [Public Health Agency of Canada](#) has published on how to wear, and if necessary make at home, a non-medical mask or face covering.

Children under two years of age and those with underlying medical conditions may not be able to wear a non-medical mask or face covering, and there are times when travelers will need to show their face for safety or security reasons such as during identity verification check before boarding a

NON-MEDICAL MASK OR FACE COVERING REQUIREMENTS FOR AIR PASSENGERS

The Government of Canada is requiring that **all passengers wear a non-medical mask or face covering large enough to cover their mouth and nose during their travel through Canadian airports and in-flight.**

Wearing a non-medical mask or face covering is an important additional measure that all **passengers** can take to protect those around them.

For everyone's safety, **passengers must wear non-medical masks or face coverings**, especially in situations where physical distancing guidelines cannot be maintained. Non-medical masks or face coverings must be worn:

- ✓ at airport screening checkpoints;
- ✓ during the boarding process;
- ✓ during the flight;
- ✓ upon landing and disembarking at a Canadian airport; and
- ✓ for customs and immigration checks.

Passengers must confirm that they have in their possession the mandatory non-medical mask or face covering as part of the registration or check-in process otherwise they **will be denied boarding**. Refusal to comply with the wearing of a non-medical mask or face covering could result in a fine of \$5,000.

EXCEPTIONS:

- ✗ **children under the age of 2;**
- ✗ **passengers who provide a medical certificate** certifying that they are unable to wear a non-medical mask or face covering for a medical reason;
- ✗ **passengers who suffer from an illness or disability** and who are unable to remove their non-medical mask or face covering without assistance;
- ✗ **a person who is unconscious;**
- ✗ **during the flight** when the safety of the passenger could be endangered by wearing a non-medical mask or face covering, or for brief periods when the person is eating, drinking or taking oral medications; and
- ✗ **at the security screening, boarding gate or customs-controlled areas of the airport.** Passengers will need to remove their non-medical mask or face covering if asked by an official of the air operator, Canadian Air Transport Security Authority, Canada Border Services Agency officer, or a Canadian public health official. To do this safely, after handing any documents to the official, a passenger will be asked to step back an appropriate distance to lower their non-medical mask or face covering. After the verification is complete, the passenger can then recover their mouth and nose before collecting their documents.

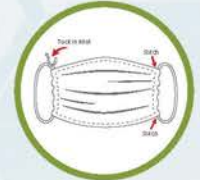
NON-MEDICAL MASKS OR FACE COVERINGS DOS:

- ✓ Ensure the non-medical mask or face covering is made of at least two layers of tightly woven fabric.
- ✓ Ensure your nose and mouth are fully covered.
- ✓ Use the ear loops or ties to put on and remove the non-medical mask or face covering.
- ✓ Inspect the non-medical mask or face covering for tears or holes.
- ✓ Ensure the non-medical mask or face covering is clean and dry.
- ✓ Wash hands or use alcohol-based hand sanitizer before and after touching the non-medical mask or face covering.
- ✓ Store reusable non-medical masks or face coverings in a clean paper bag until worn again.
- ✓ Replace and launder the non-medical mask or face covering whenever it becomes damp or dirty.
- ✓ Discard non-medical masks or face coverings that cannot be washed in a plastic-lined garbage bin after use.

NON-MEDICAL MASKS OR FACE COVERINGS DON'TS:

- ✗ Reuse non-medical masks or face coverings that are moist, dirty or damaged.
- ✗ Hang the non-medical mask or face covering from the neck or ears.
- ✗ Leave the used non-medical mask or face covering within the reach of others.
- ✗ Share the non-medical mask or face covering.
- ✗ Touch the non-medical mask or face covering while wearing it.
- ✗ Remove the non-medical mask or face covering to talk to someone.
- ✗ Wear a loose non-medical mask or face covering.
- ✗ Wear a non-medical mask or face covering made exclusively of plastic sheeting or materials that easily fall apart (e.g., tissues).
- ✗ Wear a non-medical mask or face covering that impairs your vision or interferes with your tasks.
- ✗ Wear a non-medical mask or face covering with an exhalation valve or vent, a non-medical mask or face covering made with mesh or lace fabric, a neck gaiter, a bandana, or a face shield. These will not be accepted as they don't protect others from COVID-19 and don't limit the spread of the virus.

EXAMPLES OF REMOVABLE NON-MEDICAL MASKS AND FACE COVERINGS MADE OF CLOTH:



SEWN MASK



NO-SEW MASK USING A T-SHIRT



NO-SEW MASK USING A FOLDED SCARF/BANDANA AND RUBBER BANDS/HAIR TIES

For more information on non-medical masks or face coverings consult: <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/prevention-risks/about-non-medical-masks-face-coverings.html>

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