

PASSENGER PRE-SCREENING QUESTIONNAIRE

CORONA VIRUS (COVID-19)

As directed by the Minister of Transport, to Prevent Certain Persons from Boarding Flights in Canada due to COVID-19, a health check must be conducted for every traveling customer prior to boarding our aircraft.

The required health check will involve a visual observation for symptoms, passenger temperature will be taken by way of thermometer, along with answering a few simple questions to which you must answer truthfully. Boarding will be denied if you refuse to answer questions on the health check, do not have a removeable mask/face cover in your possession, have an elevated temperature (fever), or you refuse to comply with instructions given by Calm Air personnel.

***Providing a false or misleading answer could result in a maximum fine of \$5,000.**

HEALTH CHECK

1. Do you have a fever and a cough? Yes No

*(If **YES**, or if you refuse to answer, you will be denied boarding at this time)*

2. Do you have a fever and breathing difficulty? Yes No

*(If **YES**, or if you refuse to answer, you will be denied boarding at this time)*

3. Do you have or suspect that you have COVID-19? Yes No

*(If **YES**, or if you refuse to answer, you will be denied boarding at this time)*

4. Have you been refused boarding in the past 14 days due to a medical reason related to COVID-19? Yes No

*(If **YES**, or if you refuse to answer, you will be denied boarding at this time)*

5. **a.** Are you currently under mandatory quarantine, as a result of recent travel or by orders from the provincial, territorial or local public health authorities? *Yes No

*(*If **YES**, answer question '5. b.', if **NO**, go to question 6)*

- b.** Are you prohibited by a federal, provincial, or territorial health authority to leave your quarantine location or use public transit (e.g. board an aircraft)? Yes No

*(If **YES**, or if you refuse to answer, you will be denied boarding at this time)*

PASSENGER PRE-SCREENING QUESTIONNAIRE (Continued)

6. Do you have a removable mask or face covering with which to cover your mouth and nose while moving through the airport and on board the flight, or do you have a medical certificate certifying that you are unable to wear a mask or face covering due to medical reasons? Yes No

*(If **NO**, or if the passenger refuses to answer, you will be denied boarding at this time)*

7. Do you confirm that you understand that you may be denied boarding a flight leaving a Canadian airport for a period of 14 days if you have an elevated temperature (fever), unless a medical certificate is presented indicating that it is not related to COVID-19? Yes No

*(If **NO**, or if you refuse to answer, you will be denied boarding at this time)*

8. Do you confirm that you understand that you may be subject to a measure that the provincial, territorial, or federal government has put in place to prevent the spread of COVID-19 when you arrive at your destination? Yes No

*(If **NO**, or if you refuse to answer, you will be denied boarding at this time)*

9. Have you traveled outside of Manitoba or Nunavut in the past 14 days? *Yes No

*If **YES**, where have you travelled from?

*(*Travel may be denied based on orders from the provincial/territorial/local public health authorities)*

PASSENGER DECLARATION

I have answered the required health check questions within this questionnaire truthfully, do not have symptoms of COVID-19 and meet the requirements for travel as described.

Print Name: _____ Reservation #: _____

Signature: _____ Date: _____

Phone #: _____ Email: _____

Passenger Temperature Reading: _____

*If temperature is **AT** or **ABOVE 38** degrees Celsius; wait 10 minutes and take temperature a 2nd time before denying travel.

Agent Comments:

DENIED BOARDING INSTRUCTIONS

If you are denied boarding based on your answers within this questionnaire and/or a temperature check, please do the following:

- Go immediately to a place where you can **self-isolate for 14-days** and **use private transportation, where possible**, such as a personal vehicle.
- You will not be permitted to travel for a period of 14 days, or until a medical certificate is presented that confirms the symptoms you are exhibiting, are not related to the COVID-19 virus.
- Contact a health care professional/local health authority for instructions, which may include appropriate arrangements for medical assessment.
- Practice **physical distancing** by staying 2 meters (2 arm lengths) away from others.
- Practice frequent hygiene, including proper hand washing and coughing/sneezing into your elbow/tissue.
- Wear a face covering or mask over your mouth and nose at all times to protect others.
- Get more information at: www.canada.ca/coronavirus.
- Make appropriate changes to your travel plans, by contacting Calm Air Reservations @ 1-800-839-2256 or emailing reservations@calmair.com.

***If passenger is denied travel, a copy of this questionnaire must be sent to the Passenger Solutions Manager immediately for record keeping purposes. ***