

PASSENGER PRE-SCREENING QUESTIONNAIRE

CORONA VIRUS (COVID-19)

As directed by the Minister of Transport, to *Prevent Certain Persons from Boarding Flights in Canada due to COVID-19*, a health check must be conducted for every traveling customer prior to boarding our aircraft.

The required health check will involve a visual observation for symptoms prior to boarding, passenger temperature will be taken by way of thermometer, along with answering a specific health check questions to which you must answer truthfully. Boarding will be denied if you refuse to answer questions on the health check, do not have a face mask in your possession, have an elevated temperature (fever), or you refuse to comply with instructions given by Calm Air personnel.

***Providing a false or misleading answer could result in a fine/monetary penalty.**

HEALTH CHECK

1. Do you have a fever and a cough? Yes No

(If YES, or if you refuse to answer, you will be denied boarding at this time)

2. Do you have a fever and breathing difficulty? Yes No

(If YES, or if you refuse to answer, you will be denied boarding at this time)

3. Do you have, or suspect that you have COVID-19? Yes No

(If YES, or if you refuse to answer, you will be denied boarding at this time)

4. Have you been denied boarding in the past 14 days due to a medical reason related to COVID-19? Yes No

(If YES, or if you refuse to answer, you will be denied boarding at this time)

5. Are you currently subject to mandatory quarantine, as a result of recent travel or as a result of a local, provincial, or territorial public health order? Yes No

(If YES, or if you refuse to answer, you will be denied boarding at this time)

6. Do you have a face mask to cover your nose, mouth and chin while moving through the airport, during the boarding and deplaning process (traveling to and from the aircraft), and during the flight, or do you have a medical certificate certifying that you are unable to wear a face mask due to medical reasons? Yes No

(If NO, or if the passenger refuses to answer, you will be denied boarding at this time)

PASSENGER PRE-SCREENING QUESTIONNAIRE (Continued)

7. Do you confirm that you understand that you may be denied boarding a flight leaving a Canadian airport for a period of 14 days if you have an elevated temperature (fever), unless a medical certificate is presented indicating that it is not related to COVID-19? Yes No

*(If **NO**, or if you refuse to answer, you will be denied boarding at this time)*

8. Do you confirm that you understand that you may be subject to a measure that the provincial, territorial, or federal government has put in place to prevent the spread of COVID-19 when you arrive at your destination? Yes No

*(If **NO**, or if you refuse to answer, you will be denied boarding at this time)*

9. Have you traveled outside of Manitoba or Nunavut in the past 14 days? *Yes No

*If **YES**, where have you travelled from?

*(*Travel may be denied based on orders from the provincial/territorial/local public health authorities)*

TEMPERATURE CHECK

Passenger Temperature Reading: _____

If temperature is **AT or **ABOVE** 38 degrees Celsius; wait 10 minutes and take temperature a 2nd time before denying travel.*

**If temp is below 36 degrees Celsius, reset the thermometer and retake temperature, or use another device (temp below 36 degrees Celsius is abnormal).*

PASSENGER DECLARATION

I have answered all health check questions within this questionnaire truthfully, do not have symptoms of COVID-19 and meet the requirements for travel as described. ***I hereby consent to having my personal contact information released to the applicable health authority for contact tracing purposes.**

Print Name: _____ Reservation #: _____

Phone #: _____ Email: _____

Signature: _____ Date: _____

DENIED BOARDING INSTRUCTIONS

If you are denied boarding based on your answers within this questionnaire and/or a temperature check, please do the following:

- Go immediately to a place where you can **self-isolate for 14-days** and **use private transportation, where possible**, such as a personal vehicle.
- You will not be permitted to travel for a period of 14 days, or until a medical certificate is presented that confirms the symptoms you are exhibiting, are not related to the COVID-19 virus.
- Contact a health care professional/local health authority for instructions, which may include appropriate arrangements for medical assessment.
- Practice physical distancing by staying 2 meters (2 arm lengths) away from others.
- Practice frequent hygiene, including proper hand washing and coughing/sneezing into your elbow/tissue.
- Wear a face mask over your nose, mouth and chin at all times to protect others.
- Get more information at: www.canada.ca/coronavirus
- Make appropriate changes to your travel plans, by contacting Calm Air Reservations @ 1-800-839-2256 or emailing reservations@calmair.com.

***If passenger is denied travel based on the criteria of this screening questionnaire, the Passenger Solutions Manager or another CSA Manager must be contacted immediately, and a copy of this questionnaire sent to the Passenger Solutions Manager for record keeping purposes. A safety**

Agent Comments:
